



West Virginia 211 is available for those seeking access to free and confidential crisis and emergency counseling, disaster assistance, food, health care, housing and utilities assistance.

In 2020, West Virginia 211 made more than **20,000** connections to help by phone, text message, and web chat. Since the COVID-19 pandemic, 211 has seen an exponential increase in demand and our specialists have answered the call.

No matter the situation, the specialists at 211 listen, identify underlying problems, and connect people in need with community resources and services that improve their lives.

211 is available **24/7/365**.



COMPLETELY CONFIDENTIAL • FREE • ACCESSIBLE 24/7/365